



ASPIRATIONS

Complaints Policy

The Trust has established a template Complaints Policy that is adapted by all Aspirations Academies with the only local amendments being to identify academy specific contact details and the inclusion or not of a part of the template that only applies to those academies with early years provision.

If you wish to raise a concern or make a complaint, please refer to the complaints policy of the specific academy to which the matter relates.

The policy will be available to download from the website of the academy but, if you have any difficulty finding it, you can email compliance@aspirationsacademies.org to ask for a copy. If doing this, please specify the academy to which your concern/complaint relates so that the correct policy can be sent to you.